



FREQUENTLY ASKED QUESTIONS

Q. How does the system work?

A. You simply attach a microchip to each item that you want identified and you can scan the chip and assign a custom code such as "Mary Smith ROOM26" while the hand-held reader is connected to your computer. The code can be anything you like up to a maximum of 32 alphanumeric characters. Then simply download the data to the reader and from then on, when each lost item is found and scanned with that reader, it will display the custom code and not the complicated and long microchip code. So you will know EXACTLY who owns the item and to where it should be returned.

Q. Can the microchip code be changed?

A. The original code on the microchip can never be changed and a reader that has not been downloaded with the list of custom codes will just display the original microchip code. The custom codes that display on your reader can be changed as needed (for example, if the owner of the item changes location) by using the free software on your computer.

Q. Are the microchips harmful to the item or the owner?

A. The microchips are a passive device – only energised when the reader is used to read them so there is absolutely no harmful effects of them to the item or the owner.

Q. How do I attach the microchip to the item?

A. The microchips can be easily attached to items such as spectacles, hearing aids, walking frames/sticks by using a high quality permanent and strong adhesive such as Araldite etc. For identification of dentures, the microchip is imbedded in the mould itself. This can be done at the time of production or can be done to existing dentures. It is advisable that this should be done by a dental technician but is a very simple and quick procedure.

Q. Is the WHOOZ R THEEZ system expensive?

A. The WhoozRTheez system is very inexpensive. The transponders range from \$5.00 to \$9.90 depending on the numbers you order and one reader (generally all that is needed for each facility) is about \$600 complete with free communications cable. The facility can self-manage everything from there.

Q. Is the software expensive?

A. The software is free of charge.

Q. Are there ongoing costs?

A. The system is easily self-managed so there are no ongoing costs such as registry, server access or maintenance fees. Once you have purchased a reader the only cost from then on is to purchase extra microchips as needed.

Q. What else can be identified?

A. The RFID system can be used to identify clothing, equipment, beds, mattresses, furniture....almost anything. We have microchips of all shapes and sizes and different materials suited for use with these other applications. This can streamline procedures such as stocktakes, redundancy checks, inventory tracking etc.

Q. Can the microchips be tracked via satellite?

A. No, they can't but we also have other products that can be used for GPS tracking of people or articles outside the building using a mobile phone or radio-frequency tracking of items within the building.

WhoozRTheez Transponder/Reader Order Form

(all pricing includes GST)

Product	Price	Quantity Ordered	Total
<u>TRANSPONDERS</u>			
1 - 50	\$8.90 each	Quantity _____	\$ _____
51 - 100	\$7.90 each	Quantity _____	\$ _____
101 - 500	\$6.90 each	Quantity _____	\$ _____
501 - 1000	\$5.90 each	Quantity _____	\$ _____
Over 1,000+	P.O.A	Quantity _____	
<u>READERS</u>			
Trovan LID573 Reader <i>(includes free software and Communication cable)</i>	\$570.00 each	Quantity _____	\$ _____
<u>SET-UP & INSTALLATION</u>			
Most systems can be set up readily by your own staff, but if you need us to identify the items for you or set up the software, please contact us for pricing.			
Denture identification will require the services of a trained Dental technician.			
<u>PLUS Postage (add to order)</u> All Scanners and orders for 50 chips or more will be sent Express Post or via Courier			
Express Post - Up to 3Kg		\$16.70	\$ _____
Courier (1 day delivery)	Interstate	\$41.20	\$ _____
	Vic/ Melb.	\$18.90	\$ _____
TOTAL: \$			_____

Address Information

Name _____

Position _____

Company _____

Postal Address _____

Suburb _____

Postcode _____ Phone () _____

Facsimile () _____

Email _____

Payment Information

Account Only applicable if you have an established credit account, or can provide Purchase Order number, or pre-payment by:

Cheque or

Visa Mastercard

Card Number _____

Expiry Date ____/____ CVC ____ (required, on back of card)

Name on Card _____

Signature _____

Note: Prices are current at time of printing, and may change without notice.

FAX YOUR ORDER TO MICROCHIPS AUSTRALIA
(03) 9706 3198,
or PHONE OUR SALES DEPT ON
(03) 9706 3165